Frequently Asked Questions

How do I find out my Username?

• Your username should be the email address that you signed up with when getting your Membership with National SNA.

How do I register?

• Go to the conference tab and click on attendee registration. Then at the top click on the button that says "click here to Register" from there you will need to log in to get the member pricing.

What if I don't know what my email address or password was when signing up for a membership?

• Please reach out to Julia@nyschoolnutrition.org she can help you with whatever you may need

My membership says expired, but I just renewed my membership at SNA?

- There is a time delay from when members renew to when SNA sends NJSNA that information. Please send your confirmation email from SNA to Julia@nyschoolnutrition.org and she can make sure you get the member pricing still.
- Full Conference Registration Includes all sessions, meals (Wednesday Night Trivia, Thursday Lunch, 60th Anniversary Party, and Friday Breakfast), exhibits, and workshops

Does Conference Registration include meals?

 Yes, Wednesday Horderves, Thursday Lunch, Thursday Dinner, and Friday Breakfast Voucher

How do I book my hotel?

• As a convenience, NJSNA is offering to book your hotel room for you, if you do not want NJSNA to book your hotel rooms please choose the "no hotel room option"

When does the Room Block close?

• If you are booking your hotel room on your own the deadline is October 9, 2023

When is the deadline to register and cost?

- Early Bird Deal Deadline for Members is October 1, 2023
 \$440 full conference with 2 hotel room night (\$625 for non members)
 \$350 full conference with 1 hotel room night (535 for non members)
 \$275 full conference with no hotel room night (\$460 for non members)
- After October 1, 2023
 \$325 full conference with no hotel room night

Can I register multiple people?

• No, you cannot as they need to use their own log in.

What is the Conference Cancellation Policy?

• All Cancellations must be received in writing by October 27, 2023. Refunds will be processed less a \$50 administrative fee. No refunds can be made after October 27, or for No Shows.